



Service Desk Informer

Providing Our Customers with Updates & Changes

JANUARY 2005

Volume 2
Number 13

SERVICE DESK
410-260-7778



Fax:
410-974-5060

Don't want to call? Use our
email option:

E-mail:
SERVDESK@DBM.STATE.MD.US



R*STARS Closing for 12/04

The month of December 2004 will be closed on January 15, 2005. The last day for making entries for December will be on January 14, 2005.



Recruitment for DP Functional Analyst II

The Maryland Department of Budget and Management, Financial Management Information Systems (FMIS) is recruiting for the positional of DP Functional Analyst II. This position will assist users through support of the R*STARS and ADPICS applications. This work involves the analysis of user problems, the testing of program corrections and system modifications and some project leadership.

MINIMUM
QUALIFICATIONS: Each
candidate must have:

Education: Bachelor's
degree from an
accredited college or
university in Accounting,
Finance, Business
Administration, Public
Administration, Human





Visit the Bulletin Board!

<http://www.dbm.state.md.us/bbs>

If you do not want to be on our mailing list, please email us – SERVDESK@dbm.state.md.us and type the following in the message body: unsubscribe newsletter

Resources Management, Information Technology or other related field with specific coursework in the structure and use of automated information systems.

Experience: One year of experience providing problem analysis and ongoing user support, coordinating system development and implementation, and training users on the functionality of applications for agency or Statewide systems housed on mainframe computers or large client server platforms.

An additional year of experience providing problem analysis and ongoing user support, coordinating system development and implementation, and training users on the functionality of applications for agency or Statewide systems housed on mainframe computers or large client server platforms may be substituted for the required education.

SPECIAL REQUIREMENTS OF THE CLASSIFICATION: Employees may be subject to call 24 hours a day and, therefore, may be required to provide the employing agency with a telephone number where the employee can be reached or will be furnished with a pager. Have excellent verbal and written communication skills. Must have large systems mainframe and personal computer experience.

SALARY: \$38,007 - \$58,596 (Full-time rate)

CLOSING DATE: January 28, 2005

For more information visit www.DBM.MARYLAND.GOV website and look under the 'Most Popular Content' for current job openings or click on the following link:

http://www.dbm.maryland.gov/dbm_publishing/public_content/dbm_search/state_jobs/toc_all_jobs/skilled_and_professional/dp_functional_analyst_ii_012805.html